



Pro-Rated Limited Warranty

MyLife HOTTUBS, manufactured by Leisure Manufacturing and Roto Ops LLC, hereafter "MyLife HOTTUBS". This warranty is a limited warranty within the meaning of Title 1 of the Federal Trade Commission Improvement Act.

5 Year Shell (Pro-rated) – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS warrants the shell portion of the spa, which is deemed as the rotationally molded polyethylene or fiberglass backed acrylic water holding portion of the spa, for a period of five (5) years from the original date of purchase or five and a half (5 ½) years from date of manufacture, whichever period elapses first, against loss of water through the shell due to defects in material or workmanship. **First 4 Years 100%, 5th Year 50% Components**

5 Year Plumbing Components (Pro-rated) – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS warrants the factory installed plumbing components including the hoses, pipes, jets, air controls and unions, against leaking due to defects in workmanship or materials for a period of five (5) years from the original date of purchase or five and a half (5 ½) years from date of manufacture, whichever period elapses first. **First 4 Years 100%, 5th Year 50% Plumbing Components**

5 Year Electrical Components (Pro-rated) – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS warrants the factory installed electrical components to be free from defects in material or workmanship, for a period of five (5) years from the original date of purchase or five and a half (5 ½) years from date of manufacture, whichever period elapses first. **First 4 Years 100%, 5th Year 50% Electrical Components**

1 Year Accent – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS warrants all factory supplied accents such as ozone, jet internals, UV system, audio components and cabinet panels to be free from defects in material or workmanship, for a period of one (1) year from the original date of purchase or one and a half (1 ½) years from date of manufacture, whichever period elapses first.

1 Year Insulating Cover – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS warrants the factory supplied insulating cover to be free from defects in material or workmanship, for a period of one (1) year from the original date of purchase or one and a half (1 ½) years from date of manufacture, whichever period elapses first.

3 Year Labor – Subject to the limitations and exclusions listed herein, MyLife HOTTUBS will reimburse labor to perform warranty service, at MyLife HOTTUBS's established rates for work performed, for a period of three (3) years from the original date of purchase or three and a half (3 ½) years from date of manufacture, whichever period elapses first. There is no labor coverage on items with a (1) year warranty and only (1) year labor coverage on the heater assembly.

Extent of Warranty This limited warranty extends solely to the original purchaser of a MyLife HOTTUBS branded spa, when purchased and originally installed within the boundaries of the United States. This warranty terminates upon any transfer of ownership, or if the spa is installed or relocated outside the boundaries of the United States by the original consumer purchaser prior to the expiration of the warranty period.

Limitations and Exclusions

Labor reimbursement does not include routine maintenance such as tightening jets, lubricating O-rings, changing/cleaning filters, chemical checks and adjustments, or anything else that the manufacturer considers routine maintenance.

Filters, LED lights, light bulbs, fuses and pump seals are considered wearable parts and are excluded from the warranty.

This warranty covers only the spa unit and equipment, or components used in its manufacture, for the periods stated.

The purchaser is responsible for providing adequate access for the spa to be properly serviced.

This warranty shall be rendered void if the spa has not been installed in strict accordance with the owner's manual provided, including being attached to an extension cord.

This warranty shall not apply with respect to any damage caused by accident, abuse, misuse, improper installation, exposure to fire or excessive heat, acts of god, or any damage due to improperly maintained water chemistry. Abuse and misuse will include, but not be limited to, leaving the spa uncovered while the spa is empty of water, improper handling during transport, operation of the spa at a water temperature outside the range of 35F to 104F, operation of the spa outside the specified voltage requirements, rodent (or other animal) damage, unapproved sanitizers, excessive exposure to sunlight or freeze damage.

Necessary maintenance or repairs on your MyLife HOTTUBS spa can be performed by any company. However, improper or incorrectly performed maintenance or repair that causes damage to your product may void this warranty.

Commercial & rental applications are excluded from all warranty coverage.

This warranty does not cover the umbrella, step or coverlifter (if supplied) beyond initial delivery discoveries.

This warranty does not cover the rotationally molded polyethylene or acrylic body for bending, twisting, warping, gloss, texture, fit or color fastness.

MyLife HOTTUBS does not authorize any party, including its agents, distributors, or dealers to assume for it any other obligations or liability.

Disclaimer

TO THE EXTENT PERMITTED BY LAW, MYLIFE HOTTUBS SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE HOT TUB, IF NEEDED. ALSO MYLIFE HOTTUBS SHALL NOT BE RESPONSIBLE FOR CARTAGE, REMOVAL AND/OR RE-INSTALLATION LABOR OR ANY OTHER ASSOCIATED COST INCURRED IN OBTAINING WARRANTY SERVICE. ALL COSTS FOR REMOVAL OR REINSTALLATION OF THE SPA, OR ANY COMPONENTS, ARE THE RESPONSIBILITY OF THE PURCHASER. IN NO EVENT, WILL MYLIFE HOTTUBS BE LIABLE FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE USE OF THE SPA, NOR FOR INIURY TO ANY PERSON, OR ANY CLAIM FOR DAMAGES ARISING FROM THE USE, INSTALLATION, OR REPAIR OF THE SPA, INCLUDING BUT NOT LIMITED TO, WATER OR SEWAGE COST, CHEMICAL LOSS, WATER DAMAGE TO SURROUNDING AREAS, ROOMS, FURNISHING, OR LANDSCAPING. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.

Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you.

Warranty Performance

To make a claim under this warranty, contact your dealer, either in writing or in person, within 10 days of the problem arising. Use all reasonable means to protect the spa from further damage. Your notice must include the spa serial number (located on the spa's ratings plate mounted on the cabinet), a thorough description of the problem and photographs of the problem (if applicable).

MyLife HOTTUBS reserves the right to inspect the malfunction or defect on location.

MyLife HOTTUBS reserves the right to examine photographs prior to repair or replacement.

Warranty parts carry the balance of the unexpired warranty only.

Replacement spa warranty will be equal to the balance, if any, remaining on the original spa.

In the case of a shell repair or replacement, MyLife HOTTUBS will, at its option, repair or replace the shell portion of the spa, at the factory, at the spa installation site or at a local authorized repair station. Any freight costs incurred will be equally shared by MyLife HOTTUBS and the original-purchaser.

In the case of replacement components being sent before the defective component is returned, the spa owner must first provide a refundable deposit, via credit card. The defective component must be returned within 30 days to qualify for a full refund of the deposit. MyLife HOTTUBS cannot accept COD shipments. MyLife HOTTUBS will pay for shipping of the returning defective parts. The spa owner will be responsible for shipping of replacement part to them.

Any warranted labor reimbursement will be at MyLife HOTTUBS's established rates for work performed.

Trip charges, if applicable, are not covered under the labor warranty and are the responsibility of the purchaser.

Legal remedies

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

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